

Trafinz Sustainability Leadership

The Auckland Bike Hub Network – EcoMatters & Auckland Transport

Since 2017, Eco Matters Charitable Trust has developed and refined a successful BikeHub model as a highly effective and efficient approach to support more cycling in the community. Taking examples from overseas and around NZ, EcoMatters built on pop-up and informal community-based, volunteer-led bike spaces, and provided a service with consistent and more extensive hours, located in accessible locations, staffed by paid professionals and volunteers. This has allowed them to deliver free basic bike repairs, local advice and information, accepting, refurbishing, and reselling used bikes at affordable prices, and delivering events at consistently high levels of community engagement.

After supporting EcoMatters through this journey for 5 years, in 2022 Auckland Transport (AT) stepped up to lead the development of a Bike Hub network across Tāmaki Makaurau. Through this new programme, AT has developed, and is delivering, nine new sites in partnership with multiple local operators, while coordinating the ongoing network management and development.

This model provides an integrated and cohesive network of Bike Hubs to better serve all of Tāmaki Makaurau. With up to 15 Bike Hubs operating by the end of 2023 and strong partnerships between AT, EcoMatters, and other operators, it's believed that this programme is truly unique on a global scale.



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